

DISHWorld IPTV FAQ

What is IPTV?

IPTV stands for Internet Protocol TV.

DISHWorld IPTV delivers your favorite TV programming via Internet. Simply connect your IPTV set top box (provided by DISH Network) directly to your internet router or configure the wireless connection to receive digital signal from the internet. With DISHWorld IPTV anyone can watch their favorite TV channels regardless of where they live in the United States.

What language channels are available on DISHWorld IPTV?

DISHWorld currently offers TV channels in 6 languages - Hindi, Urdu, Arabic, Bangla, Brazilian and Telugu. Please visit www.dishworldiptv.com for package details.

How do I subscribe?

It's easy:

- Please contact the nearest DISHWorld retailer or visit www.dishworldiptv.com to order online
- Please have the following information when you are ready to order your DISHWorld receiver
 - Your Name
 - Contact details and shipping address (Your set top box will be sent directly to the address you entered.
 - Your credit card or debit card information (Your credit or debit card will automatically be billed each month so there are no bills to worry about.)

Can I use DISHWorld if I live in an apartment complex, high-rise building or condominium?

Yes, you can purchase and use DISHWorld if you live in an apartment complex, high-rise building or condominium, or if a satellite TV dish cannot be installed at your home.

What do I need to watch DISHWorld IPTV?

You will need the following to watch DISHWorld IPTV:

- High-speed Internet connection of at least 1.0 Mbps (You can test the speed of your internet at www.speedtest.net)
- A functioning TV
- An power source (functioning electrical outlet)
- The DISHWorld receiver and the accompanying installation pieces

How do I set up my DISHWorld receiver?

Set up is simple. All you have to do is connect your TV and Ethernet cable to your DISH Network IPTV box and plug it in. Just follow these simple steps and you will be watching your favorite channels within minutes.

STEP 1: Connect RCA cables or HDMI cable to your receiver and your TV

STEP 2: Plug in your Ethernet cable or wireless adaptor to the receiver

STEP 3: Connect the receiver to the power source

STEP 4: Press the power button

How much does equipment cost?

The cost for the box is \$49.99/mo. with a one year commitment! Or if you prefer to purchase it without the commitment, it's only \$99.99 + \$14.99 S&P and applies to other price as well.

How am I billed for my DISHWorld service?

Payments to DISHWorld will be automatically deducted from your valid debit or credit card on a monthly basis. You can access your link via 'My Account' link on www.dishworldiptv.com at any time to check the status of your account. If you have more questions about billing, please contact us at 1-877-675-3444.

What are DISHWorld's cancellation policies?

New customers have a 14 day trial period after receiving their DISHWorld receiver during which they can return the product. If you have more questions regarding DISHWorld's cancellation policies, please contact us.

Can I use DISHWorld if I have cable TV service?

Yes, DISHWorld is a great complement to your cable-TV service. You can enjoy both DISHWorld IPTV and cable programming in your home.

What are the exciting additional features of my DISHWorld receiver?

DISHWorld offers a number of exciting features including:

Simplicity at its best

- DISHWorld does not require a computer or satellite dish
- Enjoy DISHWorld programming anywhere within the United States (with an open Internet connection)

Dependable service from a trustworthy brand

- Unlike other Internet TV options, Bangla programming on DISHWorld will never be cancelled due to copyright violations

Cutting-edge technology features

- 24-hour Rewind: DISHWorld enables you to rewind and watch any show that aired in the last 48 hours on any of the channels featured in your subscription
- Digital quality picture

How do I contact DISHWorld?

Please call us at 1-855-278-4788. You can also chat with our live support agent at <http://support.dishworldiptv.com>.

If you wish to be a DISHWorld IPTV retailer, please contact us at dishworldiptv@dishnetwork.com or call your local account manager.



Watch TV through your INTERNET CONNECTION

No Social Security, No Satellite Dish, No Contract required



*Excludes Dish Network credit. Register when subscribing. Activation and setup fee for DISH World receiver.

International programming requires additional DISHWorld International Data package or any alternate fee package.

Hardware (Set-top box) is not included. Only available with new qualifying DISH service activation between 10/1/11 and 10/31/12. For the first 3 months of your subscription, you receive a bundle of DishNetwork @Home for \$99.99 (includes 3 months of programming package at a promotional launch price. Promotional price applies to 50% of the cost of the bundle and does not include the 3 months of service price applicable to each component). Launch program period and price will apply to your programming package. Register and DISH account for details by mail. Broadcast content is stream content. DISHWorld is subject to TV Exchange rules which apply for live stream events at participating DishNetwork stores. Offer not available in Puerto Rico or U.S. Virgin Islands. Streaming to TV and some devices not available with select packages. Digital Video Broadcasting (DVB) requires 28 month agreement and credit qualification. Cancellation fee of \$150 (includes remaining rights of service to broadcast content and of agreement with qualifying package). DishNetwork credit requires 12 month agreement and credit qualification. Credit qualification is for 14 days from service activation. Offer applicable promotional period. Live-stream fees will apply. US and US territories are subject to the 14 day commitment period. Service agreement, conditions and restrictions in applying with DishNetwork. Service promotional offers will be up to 12 months after 3 months from current price applies unless you disagree. Payment and monthly fees may apply. Please, packages, programming and offers subject to change without notice. Additional restrictions may apply. Offer available for new and qualified former customers and only in the U.S. © 2012 DISH Network LLC. All rights reserved. HBO, Channel 50 and related channels and service marks are the property of Home Box Office, Inc. DISHWorld and related marks are registered trademarks of DishNetwork Inc., a DISH Company. DISH and related channels and service marks are property of Dish Entertainment LLC.

Hindi Mega Pack \$44.99/mo

Aaj Tak, aapka Colors, B4U Movies, B4U Music, Imagine Di Se, SAB, Sahara One, Sony Entertainment Television, Sahara Samay, STAR India ONE, SET Max, STAR India PLUS, TEN Cricket, Willow Cricket, Zee TV

Hindi Premium Package \$39.99/mo

Aaj Tak, aapka Colors, B4U Movies, B4U Music, SAB, Sony Entertainment Television, Sahara Samay, STAR India ONE, SET Max, STAR India PLUS, Zee TV

Hindi Super Pack \$34.99/mo

aapka Colors, Imagine Di Se, SAB, Sony Entertainment Television, Sahara One, STAR India ONE, STAR India PLUS, Zee TV

Hindi Elite Pack \$34.99/mo

Sony Entertainment Television, STAR India ONE, STAR India PLUS, Zee TV

Pick any two of your favorite channels \$24.99/mo

aapka Colors, Sony Entertainment Television, STAR India ONE, Zee TV

Sports Pack \$19.99/mo

Willow Cricket, Ten Cricket, NEO Cricket

Hindi Movie Pack \$14.99/mo

B4U Movies, SET Max

News Package \$4.99/mo

Aaj Tak, Sahara Samay

Bangla Super Pack \$19.99/mo

ATN Bangla, Channel I, ETV Bangla, NTV Bangla

ETV Telugu \$14.99/mo

ETV Telugu

Urdu Super Pack \$24.99/mo

GEO TV, ARY Digital, ARY News, Express News, Geo News, Hum, PTV

ARY Digital & GEO TV \$19.99/mo

ARY Digital, GEO TV

Arabic Elite Super Pack \$39.99/mo

Abu Dhabi, Al Arabiya, Al Jazeera, Al Jazeera Sport, Al Yawm, ART America, ART Movies, Dream 2, Dubai Satellite Channel, ESC-1, Future Television, Hekayat, Murr TV, MBC, New TV, Nile Drama, OTV, Altahira, Saudi Sport 1, Saudi Sport 2

Arabic Elite Pack \$34.99/mo

Al Arabiya, Al Jazeera, ART America, ART Movies, Dubai Satellite Channel, ESC-1, Future Television, MBC, Murr TV, Nile Drama

Arabic Enhanced Pack \$29.99/mo

Al Arabiya, Al Jazeera, ART America, ART Movies, ESC-1, Future Television, MBC, Murr TV

Iqraa \$5.00/mo

Iqraa

Noursat \$5.00/mo

Noursat

Aghapy TV \$5.00/mo

Aghapy TV

TV Globo + PFC \$29.99/mo

TV Global Internacional, PFC

TV Globo \$19.99/mo

TV Global Internacional

HOW IT WORKS SETTING UP DISHWORLD IS EASY!

3 Simple Steps! Setting up DISHWORLD is as easy as 1, 2, 3.



Connect your receiver to your Internet Modem



Connect your receiver to your TV



Enjoy your favorite International TV programs